



- Links all Participants
- Creates a Virtual Delivery Infrastructure
- Automates the Patient Management Process
- Protocol Driven
- ProAct Processes Pre-authorizations
- eScript Tests and Treatments

The iSync™ System and the Health Network Dentist

Powering Chronic Disease Management

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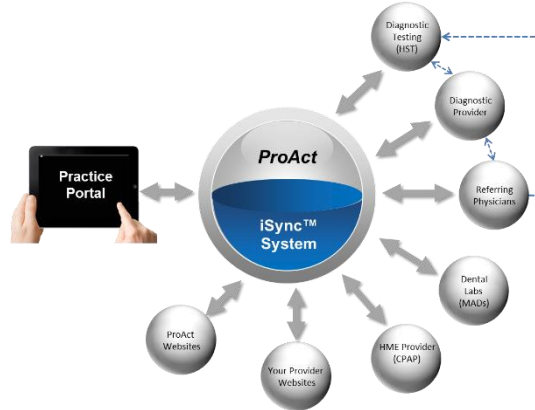
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10/20/2014

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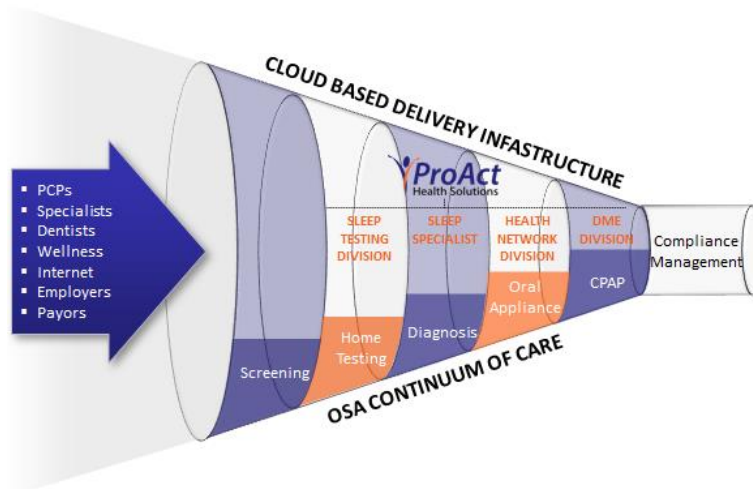
ProAct's iSync™ System represents the future of people/patient management with state-of-the-art clinical protocols, process flows, and integrated patient care. It links all participants including, patients, referring physicians, wellness programs, and service providers, including ProAct's Sleep Testing and Durable Medical Equipment Divisions. It is designed to automate the entire patient management process, including Revenue Cycle Management from eligibility through claims processing, including disputed or rejected medical claims appeals processing.



Linking all Participants

The platform empowers providers *and* consumers to leverage information gathered from healthcare apps to better manage the disease, improving the outcomes and quality of care; and it enables any physician or dentist to care for 100% of their OSA patients.

Virtual Delivery Infrastructure



Hospital-like Delivery System

The iSync™ System protocol driven patient management system enables a coordinated and integrated approach to comprehensive OSA care. The system allows all providers to be fully in control of their patient's care and eliminates the administrative hassle of effectively and efficiently managing the care of these patients.

Automates the Patient Management Process

There are two types of provider portals to the iSync™ System, each allowing them to manage their OSA patients with a few clicks of the mouse:

- Provider Health Network Dentist: this portal automates all aspects of OSA care in the dental practice. It facilitates the complex day-to-day needs of the Provider Health Network Dentist *to deliver care in a dental office within medical insurance reimbursement parameters*; and it helps the dentist maintain communication with general or specialty providers referring their OSA patients to them.
- Referring Provider: this portal meets the needs of the referring physician to easily screen and refer patients, *while continuing to stay in the management loop during treatment*. Most importantly, this portal is the referring physician's link to diagnostic reporting, CRM patient communication capabilities, ongoing patient tracking screens, and the dental practice treating their OSA patients.

There are multiple additional portals linking other key participants:

- Suppliers, such as Dental Labs,
- ProAct DME and Sleep Testing Divisions,
- Patient portals or applications, and
- Websites

Protocol Driven

Protocols are established by the Provider Health Network Quality Management Committee and are included as default settings in the four most active action tabs (eSuperBills, eScripts, eCost Estimator, and eAuthorization). Processing of outlier patients (required services incremental to the standard protocol) are also automatically processed on the ProAct iSync™ System.

The first step is patient screening, which is completed using a module of the iSync™ System to enter patient data for digital scoring. The patient interface can be a website or, in the office, using a tablet or character recognition device. Choice of the screening input tool will be determined during the practice setup and training.

Patient Screening

Screening results are immediately posted to a provider portal (tablet or portal on an existing computer) for review with the patient. If the Assessment is positive, a decision can be made to proceed with the first step, a Home Sleep Test (HST) which is administered by ProAct.

Processing Home Sleep Tests

Utilizing the iSync™ portal, the provider will issue an eScript for the HST. ProAct will process pre-authorization, if required, and administer the HST, obtain a study interpretation and diagnosis, and post the results to the referring practice portal.

The provider must complete the following:

1. Enter patient insurance information,
2. Obtain eligibility and procedure cost estimates (Cost Estimator Tab) for patient signoff,
3. Schedule the HST on the iSync™ HST Scheduling Tab,
4. Issue an eSuperBill for the consultation,
5. Collect the patient portion of the bill, and
6. Process a deposit on the HST device.

ProAct Processes Pre-authorizations

After the HST results are received, the provider will have a patient consultation, and based on the Certified Sleep Specialist recommended treatment, the provider will use the iSync™ System to complete the following::

1. Obtain eligibility and procedure cost estimates (Cost Estimator Tab) for patient signoff,
2. eScript the treatment,
3. Obtain a pre-authorization from ProAct (all requests for services must be entered and approved prior to the service being rendered. ProAct will not authorize requests retrospectively), and
4. Collect the patient portion of the bill.

eScript Treatment

If the treatment is a PAP device, ProAct's DME division will manage the treatment, including ongoing compliance management.

If a referring physician prescribes Oral Appliance Therapy, the patient will be directed to a Provider Health Network dentist using the iSync™ Referral Tab. If the prescribing provider is a Health Network dentist, he will:

1. Complete a MAD impression,
2. Issue an eScript (including MAD order specifications) on the iSync™ System,
3. Mail the MAD impression kit to the Dental Lab,
4. Issue a eSuperBill using the iSync™ System, and
5. Schedule a fitting appointment.

ProAct will process the order and continually post the delivery ETA on the iSync™ portal, so that the fitting appointment can be adjusted if necessary.

Provider will fit the appliance, eScript and schedule the Pulse O₂ test (approximately two weeks post fitting), and complete the first titration after the Pulse O₂ results are received. The first titration is included in the MAD fee. During that visit, the provider will eScript and schedule the efficacy HST (60 days post fitting).

The Provider will schedule follow-up visits according to protocol, as needed to review the efficacy HST and make further titrations, if required. The provider is responsible for the long term

management of the patient's Oral Appliance Therapy. For these visits, separate eSuperBills will be issued on the iSync™ System.